

HERITAGE PARK HISTORICAL VILLAGE

2010 GROUP ADMISSION AND ACTIVITY BOOKING GUIDELINES

POLICIES

- For groups of 15 or more participants, special group rates are available.
- Groups must book in advance a minimum 2 days prior to arrival date, to receive group rate.
- Groups who book in advance a minimum 10 business days to arrival date will receive a guided tour.
- Meals: Groups must book in advance a minimum 10 days to arrival date. A credit card number is required to hold as deposit. Confirmed numbers are required 4 days prior to arrival date.
- Cancellation Fees for Admission only: \$50 for cancellations within 4 days of arrival date or for No Shows; no charge for 4 days or more notice.
- Cancellation Fees for Meals: 50% of the total food bill will be charged for cancellations within 7 days of arrival; no charge for cancellations with 7 days or more notice; full charge for No Shows.
- Groups must check-in as one group and not individually at separate times.
- Groups should plan to arrive and check-in at least 15 minutes prior to activity or meal start time.
Summer check-in: Costumed Front Gate Host at "Admissions" building
Winter check-in: Gasoline Alley reception.
- Groups may pre-pay however there will be no tickets issued to the group in advance. Payment must be made in one transaction. Payment must be made on arrival, at check-in, unless prior arrangements have been made. Payment by cash, debit or credit card (Visa, MasterCard, American Express); cheques are not accepted.
- Groups may be invoiced for payment with prior credit approval.
- Group admission rates are available to F.I.T. customers of participating tour operators; redeemed vouchers will be invoiced monthly.
- Tour Operator tour director and/or bus driver receive complimentary admission, as well as a complimentary beverage and snack in the Railway Café.
- No wheelchair, scooter or stroller rentals available.

ADMISSION

SUMMER ADMISSION INCLUDES:

- Admission to Historical Village and Gasoline Alley Museum
- Meet and Greet by costumed host
- One hour walking Guided Tour (for group bookings made 10 business days in advance of arrival)
- Souvenir Park Guidebook

WINTER ADMISSION INCLUDES:

- Admission to Gasoline Alley Museum
- 30 minute Guided Tour (for group bookings made 10 business days in advance of arrival)

INFORMATION REQUIRED AT THE TIME OF BOOKING

1. Company/Group Name
2. Company/Group Address, City, Postal/Zip Code
3. Contact Name
4. Contact Email
5. Contact Phone
6. Arrival Date
7. Arrival Time
8. Meal start time (if applicable)
9. Meal Requested (including menu selections if applicable)
10. Number of participants

TO BOOK

Group Tourism Sales

Ph: 403.268.8526 Fax: 403.268.8090

sales@heritagepark.ab.ca

Office Hours: Monday – Friday 8:30am – 4:30pm