



CALGARY PARKING
AUTHORITY



PARKING SET UP INSTRUCTIONS FOR THOSE WITH EXISTING ACCOUNTS

Parking at Heritage Park is managed and enforced by Calgary Parking Authority.

This information is for Heritage Club members and valid annual pass holders (Escape and Explore level) who previously registered their licence plates using the old myID system prior to June 25th, 2018.

To claim your account on the new system:

1. Go to <https://heritagepark.permit.parkplus.ca> and click **Welcome**
2. This will lead you to the *Parking Services* login page, click **Reset Password**
3. Enter in the e-mail address you previously used to register for complimentary parking at Heritage Park and click **Reset Password**
4. An e-mail will be sent to you, please follow the instructions on the e-mail to verify your account and set your password
5. You will then be able to log in to the new system and verify your licence plates

Note that only one vehicle per account may be parked at Heritage Park at any given time.

Further assistance

[Click here](#) to watch a detailed video on how to use the new Heritage Park Online Parking Permit System.

If you have any further questions please e-mail improveservice@calgaryparking.com or call 403-537-7275.

Residential Parking Permit Holders, Calgary Zoo, TELUS Spark or Fort Calgary Members:

If you have an existing Online Residential Parking Permit, Calgary Zoo, TELUS Spark or Fort Calgary Parking Services account, you will not need to set your password as long as you are using the same e-mail address you previously used to register for complimentary parking at Heritage Park. You can login to the new system using the email address and password as your Residential Parking Permit, Calgary Zoo, TELUS Spark or Fort Calgary Parking Services account.