



CALGARY PARKING
AUTHORITY



FREQUENTLY ASKED QUESTIONS

PARKING AT HERITAGE PARK HISTORICAL VILLAGE

General parking questions

Q: How much is parking?

A: Daytime: Parking will be \$6.00 for a full seven hours if you arrive between 6:00am and 5:00pm. \$6.00 per ½ hr thereafter to a maximum of \$20.00.

Short term: A 90 minute grace period will allow visitors ample time to shop or dine in Heritage Town Square. You will still be required to enter your licence plate into the ParkPlus machine, but will not be required to pay.

Evening: Parking is \$3 per car from 5:00pm - 6:00am the following day. If your car is not removed by 9:00am you will be ticketed. A 90 minute grace period will allow visitors ample time to shop or dine in Heritage Town Square. You will still be required to enter your licence plate into the ParkPlus machine, but will not be required to pay.

Q: How do I pay?

A: Once you arrive at Heritage Park Historical Village, look for one of the ParkPlus pay machines located along the promenade and near the front admission gate or pay by cell phone with your existing ParkPlus cell phone account or the MyParking app for iPhone or Android. You can also pay through the Virtual Pay Machine at vpm.parkplus.ca. Our parking lots are monitored by ParkPlus. Any vehicles not registered will be ticketed.

Q: Can vehicles be left overnight?

A: Yes, we would like to encourage our visitors attending evening functions to make responsible choices and not to drink and drive. If you need to leave your car in our parking lots overnight you may do so. Parking is \$3 from 5:00pm until 6:00am the following morning. You have until 9:00am to remove your vehicle. If you do not remove your vehicle by 9:00am the following morning you will be ticketed.

Please note that vehicles may not be left inside the Historical Village overnight.

Q: Do fee assistance users get free parking?

A: No. Fee assistance visitors are required to pay for parking.

Q: Is there a monthly parking rate?

A: No, not at this time.

Q: Why do I have to pay for parking?

A: As a registered charity responsible for connecting people with the settlement of Western Canada, we are challenged with the ongoing and ever-growing preservation and upkeep of the park's 127 acres and over 180 exhibits. The costs to operate and maintain Heritage Park increase each year. Proceeds collected from the parking fee will help ensure Heritage Park continues to educate, entertain and preserve history for generations to come.

Q: How do I dispute a ticket?

A: Parking at Heritage Park is managed by Calgary Parking Authority through ParkPlus. You will need to contact Calgary Parking Authority directly if you would like to dispute a ticket. Visit <https://www.calgaryparking.com/parkingtickets/appeal> to appeal a ticket online or phone 403-537-7100 for questions.

Q: Do I have to pay to park if I'm driving into and attending an event inside the Historical Village?

A: No, not at this time.

Q: Do school buses and tour buses have to pay?

A: No, not at this time.

Q: Can I pay to park at Heritage Park and use the pathway or go to the hospital?

A: Heritage Park's parking lots are a private paid lot. They are designed for the use of Heritage Park guests only, but anyone can pay to park in these lots. Those who do not pay will be ticketed by Calgary Parking Authority.

**Frequently Asked Questions:
Annual Pass Holders (Escape & Explore levels)
and Heritage Club Members**

Q: Do we get unlimited 24/7 parking?

A: Escape and Explore level pass holders (General, Senior, Family) & Heritage Club members receive complimentary parking 24 hours a day, year-round. Licence plates must be registered online to obtain free parking.

Q: How many licence plates can I register?

A: Escape and Explore Members (General, Senior, Family) and Heritage Club Members can register two licence plates per adult - but only one registered licence plate per adult/senior membership number is eligible for complimentary parking at any one time.

Q: Can a Child Pass holder qualify for free parking?

A: No. Complimentary parking is only applicable to General, Family and Senior Escape and Explore Pass holders.

Q: Do Escape, Explore & Heritage Club Members guests qualify for free parking?

A: No they do not. Only Heritage Club members, General, Senior or Family Escape or Explore annual pass holders receive complimentary parking.

Q: Do Escape and Explore Guest Pass holders qualify for free parking?

A: Yes they do. It is the pass holder's responsibility to set up and manage parking for their guests with ParkPlus.